TERMS AND CONDITIONS "BELI & MENANG" Contest

A. ORGANIZER

- 1. This Contest is organized by ST Rosyam Mart Senawang ("The Organizer")
- 2. ST Rosyam Mart "Beli & Menang" ("the Contest") will run from 0:00:00am on 15 November 2024 to 23:59:59pm on 31 December 2024 ("Contest Period").
- 3. All entries received after the Contest Period will not be entertained.
- 4. The Organizer reserves the right, at its absolute discretion, to vary, postpone, re-schedule and/or extend the Contest Period and/or cancel/terminate the Contest at any time without prior notice.

B. ENTRY ELIGIBILITY

- 1. This Contest is open to all Malaysian Citizens Customers who are 18 years of age and above and have valid identification documents (example: identity card) are eligible to participate in the Contest.
- Shareholders, directors, officers, employees of the Organizer including their associated/affiliated companies and their immediate family members (spouse, children, parents, siblings) and/or representatives, employees and/or servants of any agencies of the Organizer and Prize Sponsor and immediate families are not eligible to participate.

C. QUALIFYING CRITERIA

- 1. Spend a minimum of RM200 and above in a single receipt at ST Rosyam Mart Senawang to participate in the contest.
- 2. Members earn 2 entries for every RM200 spent, while non-members earn 1 entry.
- 3. Fill out the provided form with your name, contact number, receipt number, date and place it in the box at the exit entrance.
- 4. Incomplete, inaccurate and/or incorrect details and answers will be disqualified.
- 5. Late and invalid entries will not be eligible. No appeals will be entertained.
- 6. Canceled purchase or refunded purchase are not valid for participation in the Contest

D. SELECTION OF WINNERS

- 1. Winners shall be selected at random, either by hand or other means and methods (which may be manual or computerised) as the Company may determine in its sole and absolute discretion.
- 2. Winners will be notified by direct message on social media platforms (Facebook, Instagram, Website and blog) or will be notified via telephone numbers provided at the end of the contest. The Organizer reserves its right, at its absolute discretion change, revise, delay, postpone the draw and notification date without any prior notice.
- 3. If for any reason (e.g. no reply, telephone no. provided not in service, no network connection etc), the shortlisted winners cannot be reached after three (3) attempts, the prize will be forfeited. The organizer shall not be held liable in the event the winner cannot be contacted for whatever reasons.

- 4. The Organizer shall have absolute discretion and reserves the right to select an alternate winner who will be subject to the same rules. For purposes of impartiality and avoidance of any disputes, all related telephone conversations may be monitored and recorded.
- 5. Each participant shall only win one (1) prize throughout the Contest Period, irrespective of the number of entries collected by the Organizer.
- 6. The Organizer shall notify the winners not later than Three (3) months from the end of the Contest Period and the Organizer shall announce and publish the names of the winners on their websites or social media platforms.
- 7. All decisions made by the Organizer in relation to the Contest including but not limited to the shortlisting, selection of winners and forfeiture of the Prizes is final and conclusive. No further correspondence, queries or appeals shall be entertained.
- 8. All the winners will be announced on 7th January 2025, Tuesday using social media platforms.

E. PRIZES

- 1. The Prizes for this Contest are:
 - Grand Prizes: 1 x Sharp LED TV 65"
 - 2nd Prize: 1 x Sharp LED TV 42"
 - 3rd Prize: 1xWashing machine, 1x Refrigerator, 1x Vacuum cleaner, 1x Air Fryer, 1x Stand Fan, 1x Cooking Set and 5x ST Rosyam hamper
 - Consolation Prize: 40 x ST Rosyam Cash Voucher
- 2. Unless otherwise specified in the terms and conditions herein, no substitution or replacement of, or modification to the Prizes requested by the Customers will be permitted.
- 3. The Organizer reserves the right to substitute or replace the Prizes offered in this Contest with a similar valued price with the prize with another item of similar value without prior notice.

F. THE PRIZES REDEMPTION

- The Prizes are subject to the terms and conditions as stipulated by the organizer. To the fullest
 extent permitted by law, the Organizer exclude their responsibilities and all liabilities arising from
 any postponement, cancellation, delay or changes to the Prizes details or any other unforeseen
 circumstances beyond the Organizer's reasonable control and for any act or default of any third
 party suppliers or vendors.
- 2. Winners are required to redeem their prizes within ONE (1) month from the date of notification. Failure to do so will result in forfeiture and no refund will be given for any unclaimed prizes. A replacement winner will be selected at the absolute discretion of the Organizer.
- 3. The original NRIC/Passport must be presented for collection of prizes. All the winners are compulsory to attend the prize giving ceremony to redeem the prizes at Senawang outlet.
- 4. Winners must take the Prizes as it is. The Prizes are not transferable, non-refundable and non-exchangeable for cash. The Organizer will not entertain any complaints on the quality and quantity of the Prizes after handing the prize to a winner.
- 5. The Organizer shall not be liable for any loss or damage that occurs to the Prizes during the prize giving ceremony. Any additional other costs (i.e. travel expenses) involved to redeem, delivery or collect the Prizes are to be borne by the winner.

- 6. The Organizer reserves the rights to postpone the pre-determined date and venue of the Prizes redemption at a later date which shall be notified by the Organizer to the winner in case of any unforeseen circumstances.
- 7. Prizes redemption are subject to the availability of the Prizes and shall be informed by the Organizer from time to time.
- 8. Visual(s) of the Prizes shown in any advertisement, promotional publicity and other materials relating to this Contest are solely for illustration purposes only and may not depict the actual colour of the Prizes.

G. GENERAL TERMS

- 1. By participating in this Contest, the Customers agree to release the Organizer their representatives, employees, directors, officers, agents, affiliates, parent and subsidiaries from any liability, losses, damages rights, injuries and any kind of claims in connection with the Contest and actions resulting from the acceptance, possession, use or misuse of the Prizes, or any Prizes-related activities taking into account, without limitation, personal injury, death, property damage and any claims based on publicity rights, defamation or invasion of privacy.
- 2. Participation in the contest constitutes the participant's full and unconditional agreement to the acceptance of all terms and conditions including any revisions/amendments/decisions made by the Organizer at their absolute discretion without any prior notice.
- 3. To the fullest extent permitted by applicable laws, the Organizer offer no warranty or representation whatsoever, express, implied or statutory, in relation to the Contest, the Prizes including, but without limitation, the merchantable quality and fitness for purposes in respect of the Prizes. For the avoidance of doubt, the Organizer is the sole party responsible for the Prizes, organizing and implementation of the Contest. Any queries relating to the Contest should be made directly to the Organizer.
- 4. The Organizer shall be entitled to amend, vary, delete or add to any of these Contest Terms and Conditions and/or substitute or replace the Prizes (Clause E above) offered in this Contest with a similar valued prize and/or to modify, cancel, terminate or suspend the Contest at any time without prior notice. No compensation in cash or any kind shall be given for any losses or damages suffered or incurred by the Customers as a result of the above. The Customers are advice to periodically check for updates of this Contest's Terms and Conditions at the Organizer's websites or social media platforms
- 5. The Organizer does not accept any responsibility for late or lost entries due to Internet and/or other technical issues. Proof of sending is not proof of receipt.
- 6. No responsibility is accepted for ineligible entries or entries made fraudulently.
- 7. The Organizer retains the rights to forfeit the selected winners if any breach of the Terms and Conditions is found. The Organizer reserves the right to disqualify counterfeit entries, or entries suspected of being counterfeit at any time.
- 8. The Organizer reserves the right to cancel this contest at any stage, if deemed necessary, and/or if any circumstance beyond its control arises.
- 9. The Organizer reserves the right to cancel or award the prize(s) to the winner(s) and companion(s) is/are found to be under the influence of alcohol, drugs of any kind, behave(s) in an offensive, uncontrollable, disorderly manner that may tarnish the name or the products/services of the Organizer or its affiliates, representatives and agencies associated in the Contest.

- 10. The Organizer will not be liable for taxes, if any, on the prize(s) and will be the sole responsibility of the winner(s).
- 11. Winners are required to be photographed and appear in a video shoot during the prize giving ceremony and the Organizer reserves the right to publish, display information including but not limited to the names, photographs, videos of all Winners for marketing, advertising, publicity purposes or in any manner it deems appropriate with no monetary payment.
- 12. The Organizer's decision is final. Complaints and enquiries will not be entertained.
- 13. All decisions made in relation to the Contest shall be final, conclusive and binding.
- 14. In the event of a conflict in the interpretation of this Terms and Conditions and any translation of it in any language, the English version of this Terms and Conditions shall prevail.
- 15. The terms and conditions shall be governed and construed in accordance with laws of Malaysia and the exclusive jurisdiction of courts of Malaysia.

H. PRIVACY NOTICE

- By Participating in the Contest, the Customers give their consent to and authorize the Organizer
 to collect, store, use, process their names, masked Identification Numbers (IC) and other
 particulars ("Personal Data") for the purpose of running the Contest, including but not limited to
 announcing and publishing Personal Data and/or photos of the Customers at the Organizer'
 website for advertising, publicity purposes and in any manner it deems fit with no compensation.
- 2. The Organizer may use a third party service including not limited to organizer to process the Customers' Personal Data. All such third parties are contractually obliged, not to use the Customers' Personal Data in any other than way that stated herein.
- 3. By participating in the Contest, the Customers give their consent to and authorize the Organizer or any 3rd party appointed to collect their Personal Data on their behalf from the Customers' for the purpose of running the Contest including but not limited to validating and shortlisting of the winner.
- 4. Under the laws of Malaysia, the rights of the Customers includes:
 - a. The rights to withdraw consent for the use of Personal Data at any time by contacting the Organizer at the email address mentioned below by providing the Organizer with the Customers' name and email address for removal of the said Personal Data;
 - b. The rights to obtain a copy of the Personal Data which the Organizer hold; and
 - c. The rights to correct inaccurate Personal Data.
 - d. Declaration By my participation in the Contest I hereby understand that my personal information will be processed for the purpose of this Contest and to be used in the manner as described above.